



How to Migrate Legacy MFA & SSPR Policies to Converged Authentication Methods Policy

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Migrate to the converged Authentication methods policy

Please migrate your authentication methods off the legacy MFA and SSPR policies by September 2025 to avoid any service impact

[Learn more](#)

Entra portal notification



Review the legacy MFA Policy

Identity > Users > All users > Per-user MFA > service settings

verification options [\(learn more\)](#)

Methods available to users:

- Call to phone
- Text message to phone
- Notification through mobile app
- Verification code from mobile app or hardware token

Review the legacy SSPR Policy (if enabled)

Protection > Password reset > Authentication methods

Number of methods required to reset

1 2

Methods available to users

- Mobile app notification
- Mobile app code
- Email
- Mobile phone
- Office phone
- Security questions

Settings aren't synchronized between the policies and can manage each policy independently. Microsoft Entra ID respects the settings in all of the policies so a user who is enabled for an authentication method in any policy can register and use that method. To prevent users from using a method, it must be disabled in all policies.

Configuring Authentication Methods Policy

Protection > Authentication methods > Policies

If your tenant is using both MFA and SSPR, you'll need to consider each method:

- If the method is enabled in both legacy policies, enable it for all users in the Authentication methods policy
- If the method is off in both legacy policies, leave it off for all users in the Authentication methods policy.
- If the method is enabled only in one policy, you need to decide whether, or not it should be available in all situations.

Method	Target	Enabled
FIDO2 security key		No
Microsoft Authenticator	All users	Yes
SMS		No
Temporary Access Pass	All users	Yes
Hardware OATH tokens (Preview)		No
Third-party software OATH tokens		No
Voice call		No
Email OTP	All users	Yes
Certificate-based authentication		No

After you update the Authentication methods policy, go through the legacy MFA, and SSPR policies and remove each authentication method one-by-one. Test and validate the changes for each method.

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